

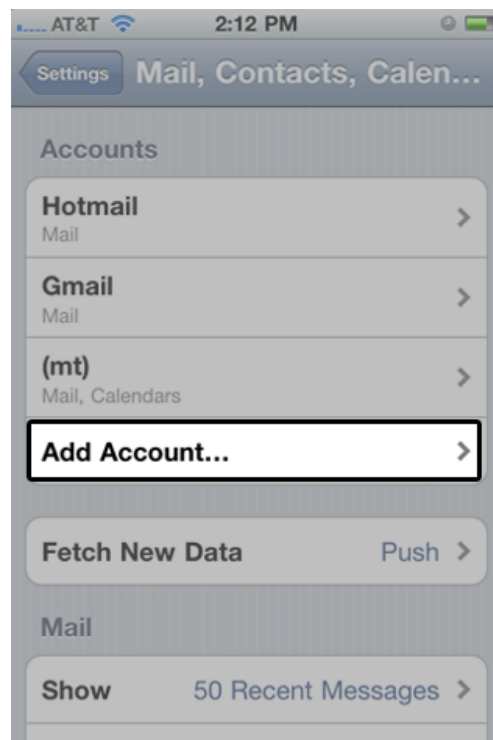
Apple iPhone / iPad Email Setup

Here are step-by-step instructions to configure iPhone / iPad to send and receive email via Puremail. This will also synchronize your iPhone / iPad mail with your Puremail web-account – that means any email you send/reply from your iPhone / iPad will also show up in your Puremail web-account, and vice-versa.

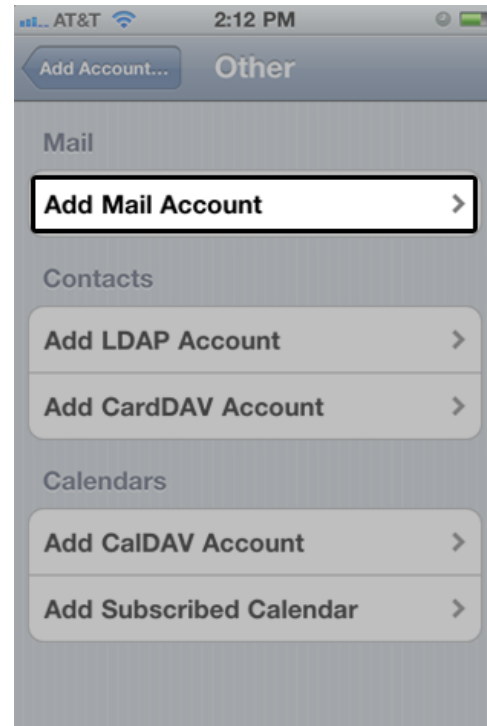
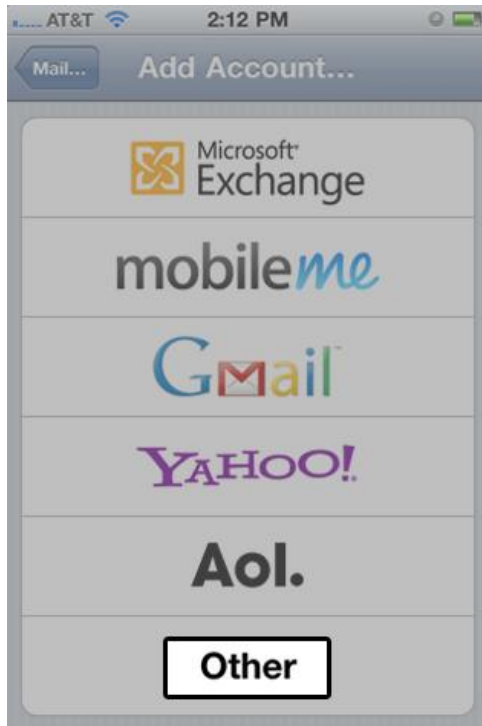
1. Select **“Settings”** from the **Home** screen



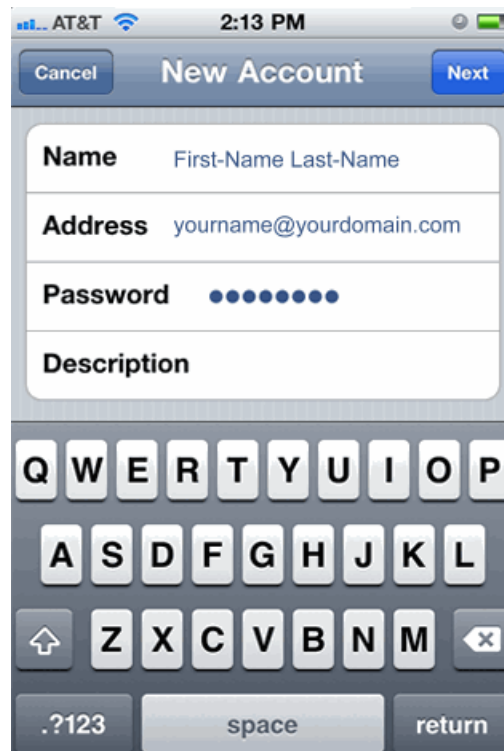
2. Next, select **“Mail, Contacts, Calendars”**
3. In the **Accounts** section, select **“Add Account”**



4. Select **“Other”**
5. Select **“Add Mail Account”** under the **Mail** section



6. Enter your name, email address and password - then tap on Save / Next



7. Select **"IMAP"**
8. In the **Incoming Mail Server** section enter:
 - Host Name: **imap1.puremail.com**
 - User Name: your email address ([yourname@yourdomain.com](#))
 - Password: same password that you use for logging into your Puremail web-account
9. In the **Outgoing Mail Server** section enter:
 - Host Name: **smtp.puremail.com**
 - User Name: your email address ([yourname@yourdomain.com](#))
 - Password: same password that you use for logging into your Puremail web-account
10. Tap on Save / Next

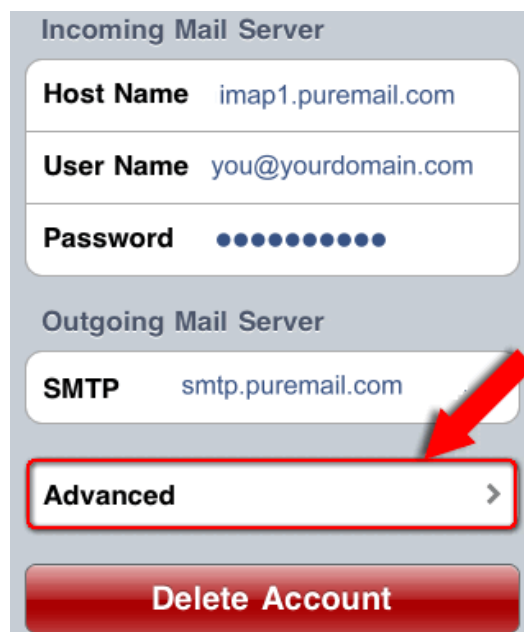
The screenshot shows an iPhone interface for setting up a new email account. At the top, the status bar displays 'AT&T E' and '3:54 PM'. The main title is 'Enter your account information' with 'New Account' in the center, flanked by 'Cancel' and 'Save' buttons. Below this, there are two large buttons: 'IMAP' (selected) and 'POP'. The form is divided into several sections:

- Name:** First-Name Last-Name
- Address:** yourname@yourdomain.com
- Description:** yourname@yourdomain.com
- Incoming Mail Server:**
 - Host Name:** imap1.puremail.com
 - User Name:** yourname@yourdomain.com
 - Password:** represented by 10 dots
- Outgoing Mail Server:**
 - Host Name:** smtp.puremail.com
 - User Name:** yourname@yourdomain.com
 - Password:** represented by 10 dots

11. Now your iPhone / iPad will connect to Puremail server to verify your account information. This may take a few minutes to complete – so, please be patient
12. If you get an error “**Cannot Connect Using SSL** : Do you want to try setting up the account without SSL” – just go ahead and select “**Yes**”



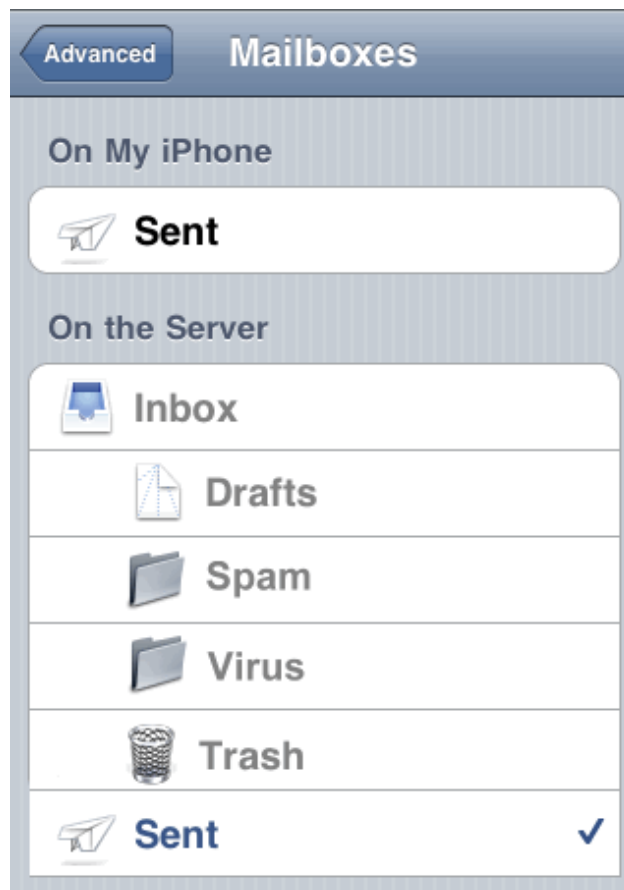
13. Upon successful completion, you will be taken back to the **Mail** screen showing your newly created account. Select your new account and enter the **Advanced** section



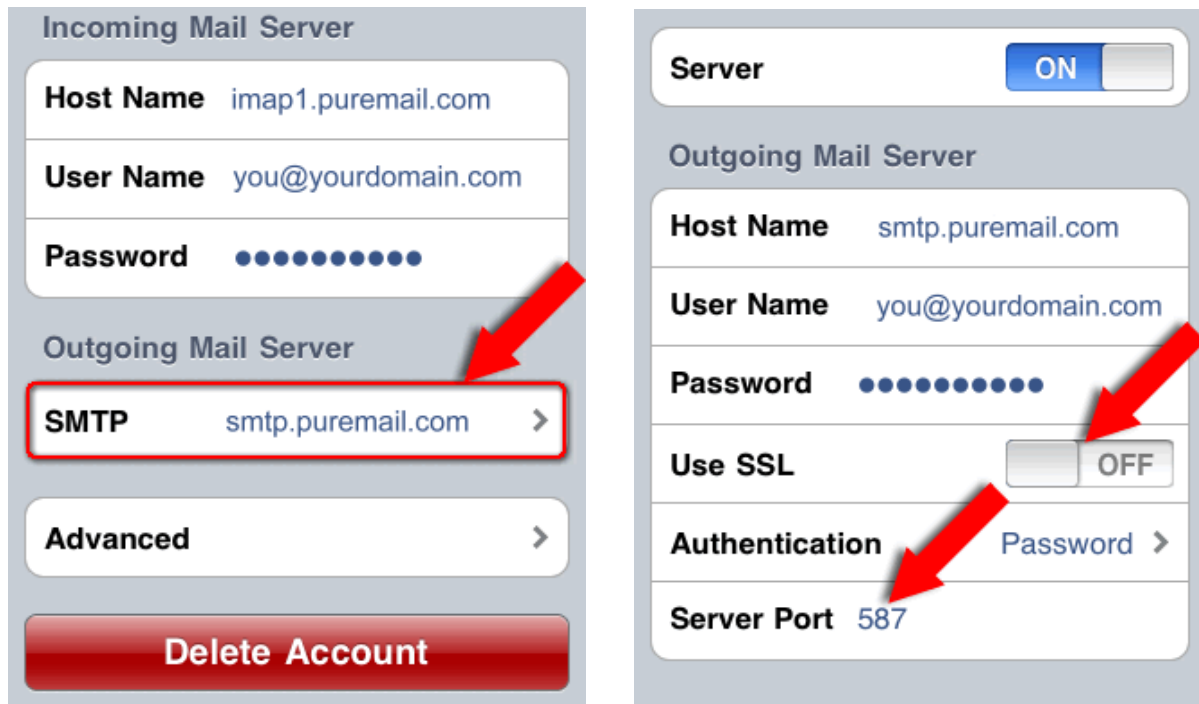
14. In the **Advanced** section select “**Sent Mailbox**”



15. Now go to **On the Server** section, and select “**Sent**”. This way, outgoing email sent from your iPhone / iPad will be saved on Puremail server – and will be available to you from your Puremail web-account and other IMAP clients such as Outlook, etc.



16. Now you need to change the port that your outgoing email goes out on. This is done for two reasons: the first is to provide a secure channel for your outgoing email. The second is that many Internet Service Providers block email relay via port 25 of third-party mail-servers (in order to prevent spammers from connecting directly to others' mail-servers for sending out spam).
17. Go back to the **Mail** screen showing your newly created account. Select your new account and tap on "**SMTP**" box
18. Make sure "**Use SSL**" has been turned **OFF** and the **Server Port** is set to **587**



19. Save your settings and go back to the **Home** screen. That's it - you are all done!
20. Now select "**Mail**" from the **Home** screen and you will see your newly created account. Select your account to access your Inbox and all the folders synchronized with your Puremail web-account.

